9 October 2023

To whom it may concern,

Subject: Request Whitelisting and Registration of Sender Names

I, [Client Full Name – Client Title], representing [Client Company Name], hereby request that the Sender Names in the table below to be whitelisted with DTAC Thailand, for use within our messaging and communication plan towards the users of the mobile operators. The company has authorized SMS Provider Twilio, Inc., our SMS service and/or solution provider, to send SMS with below Sender Names on our behalf.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| S/No. | Sender Name | Example of Text Message | Purpose of the SMS | URL reference (if any) |
| 1 | ABC | Your OTP is 123456 |  |  |
| 2 | XYZ | รหัส OTP ของคุณคือ 123456 |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

The intended purposes of those services are for [OTP, 2-factor authentication, memberships’ notification, order confirmation, privileges, important activities and details] to the members and users who have specifically shared their mobile phone numbers with our company and have allowed the company to send the SMS message toward them- meaning being opt-in for the SMS communications from the company

Absolutely no spam related activities thru SMS will be part of our communication plan. [Client Company Name] pledges not to send spam, fake or any messages considered unlawful, fraudulent, inappropriate or anything outside of the intended purposes, and will take a full responsibility for any legal consequences or liabilities arising from the messages contained in these Sender Names.

Your kind consideration is highly appreciated.

Yours faithfully,

Signature

Name:

Title: